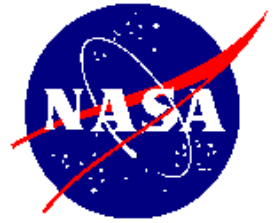




NASA's Safety Culture Path

Tracy Dillinger PsyD
Safety Culture Manager
NASA HQ / OSMA



NPR 1000.1



**Mission Success Requires
Uncompromising Commitment to
Safety, Excellence, Teamwork,
and Integrity.**

- NASA Core Values:
 - Safety
 - Excellence
 - Teamwork
 - Integrity



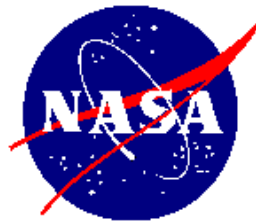
The Program



- Multiple pathways
 - Assessment
 - Education
 - Engagement
 - Guidance
 - Media
 - Logistics
- Multiple choices = a “toolkit” including checklist, posters, website, survey, site visit, consultation, courses, workshops
- Multi-level: leadership, managers, supervisors, employees



The NASA Safety Culture Program

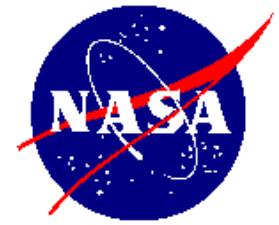


NASA

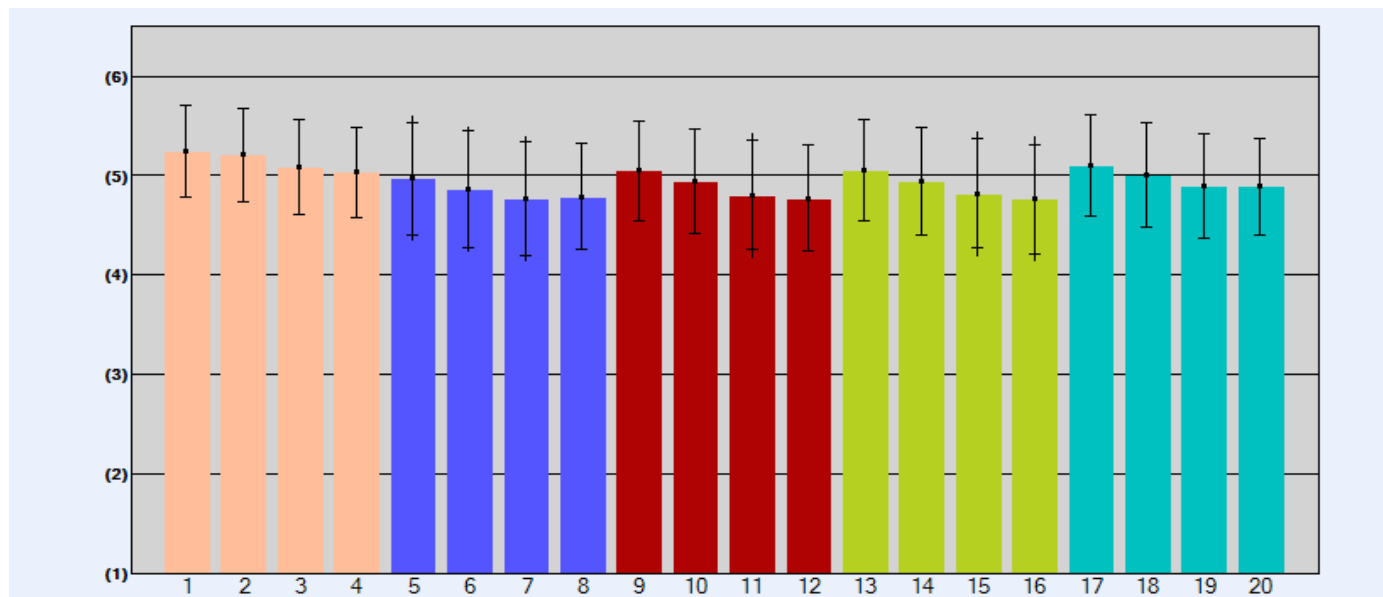




Safety Culture Program: The Toolkit



- 1 - Assessment** – Safety Culture Survey (SCS)
First Cycle 2009-2011
Now in Second Cycle (2012-2014)
Seven of Ten Centers Completed
Over 8,000 Responses





Safety Culture Program



- **2. Education**

- Orientation and Supervisors courses

- Available 1 year

- Over 2700 GS employees have taken the course

- **3. Engagement**

- Organizational Safety Assessments (OSAs): Human Space Flight

- Team of SME's

- Historical Information

- Objective Data

- Subjective Feedback

- Observations



Safety Culture Program

4. Guidance

Definition of Safety Culture in NASA STD 8709.22

Safety - NPD 8700.1

SCGW charter

5. Media tools

Posters, checklist, knowledge sharing website...

6. Logistics

Safety Culture Working Group

Members from each NASA Center and other organizations / programs

Telecon - monthly

Face to Face – Twice a year – in person

Constant communication between HQ and Centers

Questions?

